# Bury SEND LOCAL OFFER NEWSLETTER November 2023





**NHS** Greater Manchester Integrated Care



## What's on in November 2023

Speak Enquire KNow Discuss

Event	Date	Time	Details	
Local Offer - Co- production session.	7/11/23	7.00pm- 8.30pm	An online informal co-production event where all stakeholders can share their views about Bury's Local Offer – not just the website, but the Offer itself. <u>Click here to join the meeting</u>	
Local Offer Outreach Drop-in	10/11/23	10.00am- 11.30am	Kasia Taylor-Parent Engagement Officer will be at the Welly Café, Manchester Road Park to signpost you to any support you need.	
Local Offer - Co- production session.	13/11/23	10.30am- 12.00pm	An online informal co-production event where all stakeholders can share their views about Bury's Local Offer – not just the website, but the Offer itself <u>Click here to join the meeting</u>	
BURY2GETHER Care and Convo Session	16/11/23	7.00pm- 8.00pm	Coffee and catchup. A support group for parent carers of children/Young People with SEND. Venue- Bury SEND Hub, Radcliffe	
Local Offer - Co- production session.	20/11/23	7.00pm- 8.30pm	An informal co-production event where all stakeholders can share their views about Bury's Local Offer – not just the website, but the Offer itself. Venue- Redvales Family Hub, Dorset Drive, Bury, BL9 9DN	
Parent Case Surgery with Michael Kemp	24/11/23	12.00pm- 2.00pm	Do you have concerns about your child's EHC Plan. An opportunity to book a private appointment to talk through the plan and any issues you may have. Book a time slot with the SEND Communications and Engagement Officer on <b>07581020879</b> or email: <u>Kasia.Taylor@bury.gov.uk</u> for a designated time slot. <b>It is based on a first come first served</b> .	
Local Offer - Co- production session.	28/11/23	10.30am- 12.00pm	An informal co-production event where all stakeholders can share their views about Bury's Local Offer – not just the website, but the Offer itself. Venue- Redvales Family Hub, Dorset Drive, Bury, BL9 9DN	
Children's SEND Health Services- Informal Parent Engagement session- Venue- Redvales Family Hub, Dorset Drive, Bury, BL9 9DN	29/11/23	10.30am- 12.00pm	Find out what progress has been made in the last year in Children's Health Services for SEND. It will be an opportunity for you to have your say in what works and what could be better-Email <u>Kasia.Taylor@bury.gov.uk</u> to attend the session.	
BURY2GETHER Parent Carer Engagement Evening	30/11/23	7.00pm- 8.00pm	Face to face meeting at the SEND Hub in Radcliffe. Please email BURY2GETHER if you would like to attend: <u>bury2gether@gmail.com</u>	

### Message from Isobel and Jeanette

Dear Parent/Carers,

I write to inform you that Isobel Booler will be leaving her post as Director of Education and Skills in December 2023. Isobel leaves Bury to take up post as Assistant Director of Education and Inclusion in Westmorland and Furness.

Isobel's leadership and her ambition for children has driven a programme of transformation across our education directorate; Isobel leaves a legacy of demonstrable impact for which I am grateful.

I would also like to reassure you that Michael Kemp (Strategic Lead for SEND and Inclusion) will remain in his role but on reduced hours.

I will write to our parent/carers in the near future to advise of future leadership arrangements. Please see Isobel's message below.

Best Wishes, Jeanette Richards Executive Director of Childrens Services

#### A message from Isobel Booler- Director of Education and Skills

Dear Parent/Carers,

I realise that Jeanette's message above will be a surprise to many of you.

It has been a privilege to work as Bury's Director of Education and Skills. I have rarely worked anywhere where there is such shared commitment for both the need and willingness to change and seek improvement. I have been very grateful for the support, confidence, and patience that members of the parent/carer community have given me. I need to also extend my thanks across the Local SEND Area as I have worked with colleagues from the NHS, public health, schools, settings as well as council colleagues and community services and, of course, our parent carers to identify how best to work together to improve identification, provision, outcomes, and experience for all our children and particularly those identified with special educational needs and disabilities.

I will be very sorry to leave the children of Bury, their parent/carers, Bury's school leaders and such a committed and hardworking staff in Bury and across wider services. As Jeanette has explained, I will be leaving Bury in December to take up post as Education and Inclusion lead in a newly established council, Westmorland and Furness which is based in Kendal.

With thanks and best wishes Isobel

### Update on the EHC Assessment and Review Team:

The team are very pleased to welcome Jo-Anne Donnelly and Debbie Bardsley as Assistant Officers, both of whom bring with them a decade of experience in SEN administration within specialist and mainstream schools. Part of their role will be responding to the 0161 253 5969 phone number to help with general enquiries and we're sure that you'll find their experience helpful in answering your queries.

Continuing with the theme of phone calls, we are aware that the community has experienced difficulties trying to reach the team by phone due to the high volume of calls we receive. We have revised our systems to improve your experience including extending the ring time for your calls, allocating more Assistants to respond to calls and having a voicemail option. The call logs are already showing a significant improvement and we hope that our families are seeing the improvements as well.

**Best wishes** 

Sian O'Brien EHC Assessment and Review Team Manager



### Graduated Approach Toolkit CPD programme

The Graduated Approach Toolkit (GAT) is an online resource which offers guidance and support to improve inclusion in educational settings. Across this academic year, the SEND Support Service will be organising a full CPD programme to support its use.

Bury SEND Graduated Approach Toolkit | The Bury Directory

#### **Parents and Carers**

This 30-minute familiarisation session will offer a virtual walkthrough of the Toolkit. These sessions are suitable for any parent or carer wishing to understand how to navigate the Toolkit and explore its contents.

There is one remaining 'walkthrough' session for parents and carers wishing to know more about the Toolkit:

Monday 4<sup>th</sup> December 2023 – 7-7.30pm

Click here to join the meeting

Any parent or carer will be most welcome. There is no need to book on; just click the link to join the meeting.

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#### Schools

The CPD programme to support schools with the implementation of the Graduated Approach Toolkit continues to be developed in line with SENCO feedback. Dates for autumn 2 and spring 1 sessions are shown below. All sessions are open to any practitioner.

#### GAT 'walkthrough'

These 30-minute familiarisation sessions, provide a virtual walkthrough of the Toolkit. These sessions are suitable for any practitioner wishing to understand how to navigate the Toolkit and explore its contents.

<ul> <li>Tuesday 21<sup>st</sup> November</li> </ul>	8am – 8:30am
Click here to join the meeting	
<ul> <li>Wednesday 22<sup>nd</sup> November</li> </ul>	12pm – 12:30pm
Click here to join the meeting	
<ul> <li>Thursday 23<sup>rd</sup> November</li> </ul>	4pm – 4:30pm
Click here to join the meeting	
<ul> <li>Tuesday 9<sup>th</sup> January</li> </ul>	8am – 8:30am
Click here to join the meeting	
<ul> <li>Wednesday 10<sup>th</sup> January</li> </ul>	12pm – 12:30pm
Click here to join the meeting	
<ul> <li>Thursday 11<sup>th</sup> January</li> </ul>	4pm – 4:30pm
Click here to join the meeting	
<ul> <li>Tuesday 6<sup>th</sup> February</li> </ul>	8am – 8:30am
Click here to join the meeting	
<ul> <li>Wednesday 7<sup>th</sup> February</li> </ul>	12pm – 12:30 pm
Click here to join the meeting	
<ul> <li>Thursday 8<sup>th</sup> February</li> </ul>	4pm – 4:30pm
Click here to join the meeting	

There is no requirement to book onto any of these sessions – just turn up on the day.

#### Using the GAT in practice

Also, this coming half term, there will be the offer of a new 45-minute session to provide any practitioner with the opportunity to try out using the Toolkit with support using a case study approach.

#### Primary practitioners:

- Tuesday 14<sup>th</sup> November 2023 4-4.45pm <u>Click here to join the meeting</u>
- Thursday 23<sup>rd</sup> November 2023 2.15-3pm <u>Click here to join the meeting</u>
- Wednesday 15<sup>th</sup> November 2023 2.15-3pm <u>Click here to join the meeting</u>
- Tuesday 21<sup>st</sup> November 2023 4-4.45pm <u>Click here to join the meeting</u>

#### Secondary practitioners:

- Tuesday 21st November 2023 2.15-3pm <u>Click here to join the meeting</u>
- Thursday 23rd November 2023 4-4.45pm <u>Click here to join the meeting</u>

There is no need to book on these sessions – just turn up on the day.

### **Bury's Local inclusion Quality Mark Standards**



For a number of years Bury has offered schools the opportunity to work towards accreditation against Bury's local Inclusion Quality Mark (IQM) standards. There are several schools that have attained the award and have been recognised for their commitment and dedication to promoting the values of equality, diversity, and inclusive practice.

Schools are offered the opportunity to evaluate their provision and practice against the Inclusion Quality Mark standards, identifying areas of strength as well as areas for development. The IQM standards and the external validation process encourage schools to review policies, practices, and cultures in a systematic and consistent way.

Evidence towards the IQM standards is gathered over time, with schools needing to achieve 80% of the overall standards to be successfully accredited. The Quality Mark itself provides a standard for inclusion and direction in terms of school practice, whilst strengthening the rational for improving educational experiences and outcomes for all.

For more information about the accreditation process, please feel free to contact Caroline Haughton at <a href="mailto:c.haughton@bury.gov.uk">c.haughton@bury.gov.uk</a>

# SENDO CHILDREN'S HEALTH SERVICES You said...We are doing...

## PARENT CARER ENGAGEMENT EVENT

An informal event to find out what progress has been made in the last year in Children's Health Services for SEND. It will be an opportunity for you to have your say in what works and what could be better.

Wednesday 29th November 2023 at 10.30am until 12.00pm East Bury Family Hub, 25 Dorset Drive, Bury, BL9 9DN

If you would like to attend the session, please email the SEND Parent Carer Communications and Engagement Officer at Kasia.Taylor@bury.gov.uk This month I went to a SEND parent's coffee morning. It was good to catch up with parents and to talk through health developments with them. I want to share with you some of the work we have been progressing as part of the "You said, we are doing" conversation.

You said: There is a lack of and quality of services:

- No mental health provisions.
- Unacceptable CAMHS waiting times and poor service.

**We are doing:** We have expanded the offer and are working on the waiting times. Last year CAMHS undertook a Friends & Family Test, 94% of people who used the service between June 2022 and June 2023 rated their experience as good or very good.

Since January we have been reviewing the waiting times for all the Children and Young People pathways and whilst they are not where we would like them to be, things are moving in the right direction and there is a lot of work ongoing to address this.

Core CAMHS assessment waiting times have reduced from 6 months to 9 weeks in 9 months. CAMHS Neuropathway: Assessment can only be completed following school observations. There has been a reduction in waiting times to initial assessment. In January it was 104 weeks; it is now 52 weeks.

The CAMHS investment and expansion will support further reductions as CAMHS will have an initial assessment team which will free up the Neuro team to work on other aspects of the pathway.

Further to the group work that has been started this year in CAMHS (Autism and anxiety and Worry Wizard), CAMHS are going to pilot a new programme to look at Anxiety and Autism Cognitive Behaviour Therapy for young people.

There are now 8 staff trained in ADOS (Autism Diagnostic Observation Schedule) which brings additional capacity to assess.

#### **Community Paediatrics**

Reduced waiting times: in January the longest wait was 83 weeks; this is now 35 weeks. In January there was a 9-month waiting time to see our Sleep practitioner; this has reduced to 2 months.

Look out for more updates next month,

Best wishes Jane Case (Programme Manager)



MyHappymind continues to grow and expand in Bury due to its positive impact. Last month our Bury programme was nominated for the Health Innovation awards. We came second in addressing health inequalities and were highly commended which was fantastic! Our programme continues to develop. The programme is in 52 primary schools reaching 6045 pupils. 100% of teachers report that they are having 1 to 3 conversations a week about their children's wellbeing when previously before the programme they didn't. 83% of teachers have seen the self-esteem of the children improving from using myHappymind and 75% of teachers have noticed a difference in the children's active listening skills. 75% of teachers said children now better understand the importance of positive relationships and what they need to do to build them.

Next year we will expand and launch our myHappymind Teens offer! Watch this space.

Please see the link to Laura's latest parent carer pod casts which looks at facing tricky times. <u>https://myhappymind.org/podcast/facing-tricky-times/</u>



## **Review of Bury's Local Offer**

Visit <u>SEND Local Offer In Bury (theburydirectory.co.uk)</u> to view Bury's current Local Offer

The development of the revised Local Offer is well underway and is being completely restructured in response to stakeholder feedback gathered during the summer term coproduction events. The revised Local Offer will be situated on the Bury Council website and will hopefully be launched before the end of the autumn term.

To continue the very successful spirit of co-production established during the review events, additional sessions for those interested in remaining involved have been organised. We are hoping to use this opportunity to relaunch the 'Friends of the Local Offer' to keep momentum going, communication channels open, and to establish a regular cycle of informal co-production events where all stakeholders can share their views about Bury's Local Offer – not just the website, but the Offer itself. The dates for the first round of events are as follows: **Virtual events:** 

- Tuesday 7 November 2023 7-8.30pm on Microsoft Teams

   <u>Click here to join the meeting</u>
- Monday 13 November 2023 10.30am-12pm on Microsoft Teams
   <u>Click here to join the meeting</u>

#### Face to face events:

- Monday 20 November 2023 7-8.30.30pm
  - Redvales Family Hub, Dorset Drive, Bury, BL9 9DN
  - Tuesday 28 November 2023 10.30am-12pm o Redvales Family Hub, Dorset Drive, Bury, BL9 9DN

Anyone is welcome to join these meetings. There is no need to book on to the events; please just turn up on the day to join in.



Following renovation works to the former Redvales Childrens Centre, the East Bury Family Hub is now open.

The Family Hub situated at 25 Dorset Drive, Bury, BL9 9DN, opened it's doors in September 2023, followed by an open day on 27<sup>th</sup> October.

#### What are Family Hubs?

Family Hubs provide support for the whole family & is a place where council, health & community services come together so that families can access the right support when it's needed.

The East Bury Family Hub is a place that you can access a variety of activities & services within the hub, in the community & online. It is a place where children, young people & their families can come to access activities & provide a helping hand for the whole family if you need it.

#### What will be available at my local hub?

The hub will provide activities, advice, guidance & signposting to a variety of services. Some of the services & support that will be available includes:

- Midwifery appointments, health checks, infant feeding advice & support with parent-infant relationships & bonding.
- Early years play, education & sensory development.
- Help to access childcare & funded childcare.
- Youth activities & youth support services.
- Intensive support for the whole family at the right time.
- Family help & support for children with disabilities or additional needs.
- Practical support with finance, housing & substance misuse.
- Access to & signposting to mental health support for children, young people, families & new parents or carers.





**SEND Communications and Engagement:** 

Please **subscribe** to the Local Offer mailing list by:

Email: <u>SEND.Localoffer@bury.gov.uk</u>

Tel: 07581020879 or 0161 253 6087

Follow us on Twitter\_@BuryLocalOffer

Facebook: Bury SEND Local Offer

BURY2GETHER Parent/Carer Forum: www.bury2gether.co.uk/membership







Bury CAMHS are wanting your feedback. We would like families/parents to share their views with us to support us with setting up parent support sessions.

Please scan the above QR code to share your views.





#### WHAT IS IT?

The Young Leader Programme is a brand new opportunity for you to gain work experience in a voluntary capacity and develop new skills in a professional environment.

In your role as a Young Leader, it will be your job to help with weekly youth club sessions for the Youth Service. We have a number of sessions in a variety of locations, so you can pick where you would like to volunteer based on your interests or location.

#### WHO IS IT FOR?

Anyone aged 16-18, or 25 with special and additional needs, can apply to be a Young Leader. It is especially helpful for anyone looking for some professional experience for their CV! Drop us an email today to apply.



FOR MORE INFO, EMAIL SCOUT AT S.STIRLING@BURY.GOV.UK



# SEND YOUTH

September/ October 2023

# WHAT WE'VE BEEN UP TO

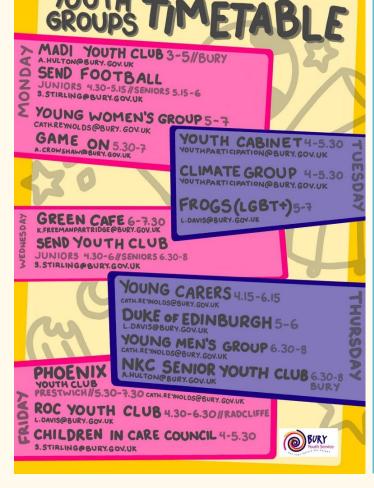
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Since the Summer holidays have ended, we've been up to all sorts - at youth club, we had Katherine from Healthy Minds visit us to learn about sleep hygiene; Dom from the NHS Young Responders to learn some first aid skills including CPR; and we spent a fab evening bowling together before the half term break.



October has also seen the launch of the SEND Youth Voice Network, a great opportunity for young people from every high school in Bury to have their voices heard on issues that affect them. In our first meeting, we had Dafna from the Council for Disabled Children visit to do a bit of work with us around Bury's outcomes framework. The young people in the network had a great time sharing their thoughts and ideas, and we're all looking forward to the next meeting!

S.STIRLING@BURY.GOV.UK





Welcome to Brookhaven School! We are a new innovative, forward thinking school set to open in Bury January 2024 where all learners are empowered to achieve their dreams



This new school will have a fantasic team that will work relentlessly to make every day a magical day of learning; to suit every child's needs, to ensure they make rapid gains not only as learners across the whole curriculum but as individuals prepared for next century living as well as the world that we live in today. It is our duty and privilege as a school and community to make a difference every day.

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## Meet The Headteacher



We are proud to announce that we have officially appointed a headteacher for Brookhaven School. Jeremy has extensive experience of working with young people with learning difficulties, disabilities, complex health needs and autism. Prior to the Headteacher role at Brookhaven School, Jeremy worked in a specialist college in Manchester for over 10 years, with over 2 of these years as headteacher.



Jeremy s background is teaching sports, he has a MSCs in Leadership an Management, and has recently completed the National Professional Qualification for Headship (NPQH). He is passionate about delivering individualised and meaningful outcomes to support young people in achieving and fulfilling their aspirations

#### Follow us on Facebook!







**Citizens Advice Bury & Bolton Drop Advice Surgerv Mosses** Centre Mondays 1pm - 3pm

- Welfare Benefits
- Money Advice/ Debt.
- Housing.
- Employment.
- Immigration/ Asylum,

**CABB** advice line 0808 278 7804 (Mon-Fri 10am to 4pm)

C 0161 761 2079

www.adab.org.uk



Bee Inclusive is hosting the above Early Years sessions for children with Special Educational Needs and Disabilities (SEND) aged 0-5 years and their parent/carers. The sessions will be filled with lots of fun and educational activities.

These sessions are facilitated by Kelly Judd (Senior Portage Worker) and Laura Trevor (SEND Health Visitor) with support from other professionals and volunteers who will be available for advice and support. Refreshments will be available, and the Sensory Room and sensory courtyard will be open for use. A parent/carer must stay and supervise their child at all times.

To be considered for a place, you must meet the following criteria:

- · Is your child 0-5 years old?
- Does your child live in (or access) services in Bury?
  Do any of the following apply? 1) Does your child have a diagnosis of SEND? 2) Do you or
- professionals suspect that your child has SEND? 3) Is your child on the pathway for a SEND diagnosis?

\*Please note: In order to allocate places on these sessions, professionals will prioritise children who are not in an early years setting, who are not currently accessing early years services, children who cannot access generic early help sessions, and those who haven't attended our sessions before.\*



Visit www.bookwhen.co.uk/beeinclusive to request a place at this session. You will be contacted by Bee Inclusive if your family have been allocated a place.









# E & CO

Supporting Parents/Carers who have a Child/Young Person with a Special Educational Need and/or a Disability (SEND) aged 0-25, who access Bury services

#### Are you a Parent/Carer? Fancy a brew and an offload to other parent/carers? We are here to listen. (Children/Young People welcome). Bury SENDiass will be attending to support/advise parents. Bury's Epilepsy Nurse will also be in attendance. Next date: Thurs 16th November 7.00pm - 8.00pm



@BURY2GETHER



Bee Inclusive

WHO IS THIS SERVICE FOR?

Appointments are available for children and young people who have SEND (Special Educational Needs and Disabilities) and live in Bury.

#### WHY CHOOSE BEE INCLUSIVE?

We only cut one child/young person's hair at a time, and the haircut diso takes place in a private room. The Bury SEND Hub is designed with SEND children in mind, from the neutral décar so as not to averstimulate to the fully accessible toilet/changing facilities. For more information about our building visit our website www.beeinclusive.co.uk

#### WHO WILL BE CUTTING MY CHILDS HAIR?

We have enlisted the help of an excellent professional hairdresser called Chlae. Who is not only a proud parent of a child with SEND but also an experienced PA for a child with SEND. We are very excited to have her on board as she will bring all of her experience, warmth and patience to your child's appointment.

#### WHAT CAN WE BOOK IN FOR?

Our standard appointment is for a dry cut, but if there is time left in your appointment slat, our hairdresser would happily offer your child some extras to fill that time, perhaps braids or curls.

bookbeeinclusive@gmail.com

#### YOUR APPOINTMENT

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HAIRCUTS

AT THE SEND HUB

Feel free to use the Bee Inclusive 'Now and Next' board with your child, which has been designed to help them understand the sequence of their appointment

#### PLAY & PREPARE

You and your child will wait in our main function room, where there will be toys to play with whilst your child waits for their slot, along with head massagers to help your child relax and desensitize their head.



You and your child will go into a private You and your child will go into a private room for your appointment. You can let a staff member know what will help you and your child feel comfortable, and we will adjust the surroundings accordingly. For example, we could put on their favourite music or make the room darker and keep it quiet.



Your child will get 15 minutes of play in our private sensory room to reward and help regulate their emotions and senses before leaving the building. They will also receive a special 'I had my hair cut at Bee Inclusive' sticker

www.beeinclusive.co.uk/haircuts